



# THE SAINT PAUL HOTEL

## *Private Etiquette Class*

### ETIQUETTE EVENTS AT THE SAINT PAUL HOTEL

*Because you never get a second chance to make a first impression...*

#### PRIVATE GROUP BUSINESS ETIQUETTE

*Our Private Business Etiquette Luncheon offers program participants the opportunity to refresh and refine their dining etiquette skills during a four-course lunch — complete with information on place setting standards, utensil handling, passing protocol, and mealtime manners for hosts and guests.*

*This course is designed to improve communication and presentation skills to maximize business goals and enhance relationships with clients, employers, associates and friends. This class includes instruction on etiquette related subjects such as: introductions, greetings, the power of positive lasting impressions, networking, making conversation and correspondence. A handbook, summarizing the course content, is offered as part of the event package.*

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Call 651-228-3860 for more information or to book a private group Business Etiquette event.

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*Julie Frantz, owner and instructor of Everyday Etiquette, conducts presentations on manners and social skills at The Saint Paul Hotel. With a B.S. degree in Broadcasting and a minor in Biblical Studies, she has worked in television, radio, fund-raising, promotion, and public relations.*

*Julie is an International Speaker. She has appeared on numerous TV and radio programs and is a contributor on the subject of etiquette for various publications and a seminar speaker for Fortune 100 companies. She has received training under noted experts and authors, June Hines Moore and Lydia Ramsey, and has also completed the Dale Carnegie seminar. She received her tea certification through Irene's Teas and in early 2008, she fulfilled the requirements of a Tea 101 Master class conducted by Elmwood Inn Fine Teas of Perryville Kentucky.*

*Since 1998 Julie has been researching in the United States and Europe and instructing others in the principles of manners and proper etiquette. Her teaching experience includes large and small scale businesses, elementary and high schools, special interest groups, churches, restaurant staffs and management teams. The mission of Everyday Etiquette is to bring an awareness of civility to our families, schools, businesses and communities.*

